



Terms and Conditions

1. Definitions

In these terms and conditions, as amended from time to time (these “**Terms**”) the following words and phrases shall have the meanings set out opposite them unless otherwise clearly stated to the contrary and the singular shall include the plural and vice versa:

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|------------------------------|--|
| 1:1 Tutoring: | Tutoring provided on the basis of a Tutor providing Tuition to a single Tutee. |
| Read to Grow Tuition: | A business owned and operated by Sarah Webb, trading as Read to Grow Tuition. |
| Group Courses: | Any course of Tuition where a minimum of 4 Tutees sign up and pay to receive Tuition together (at the same time). |
| Tuition Fee: | The amount(s) charged for Tuition, details of which (as updated from time to time) are available when tuition places are advertised. |
| Tutee/ You: | Each person who signs up with Read to Grow Tuition. |
| Tutor: | Any representative of Read to Grow Tuition offering Tuition in accordance with these Terms. |
| Us/We/Our: | Read to Grow Tuition |



2. Terms and Conditions and Our Policies

2.1 If You contact Us to request Tuition then you agree to abide by, and that the provision of any Tuition will be governed by, these Terms.

2.2 You must, prior to receiving any Tuition, read Our policies in relation to safeguarding and GDPR. All of which are available at [Read to Grow Tuition - Policies \(tutorbird.com\)](https://www.tutorbird.com) You will, by attending Tuition, be deemed to have understood and agreed to those policies.

3. Payment of Tuition Fees

3.1 All Tuition Fees are payable by 1st of each calendar month.

3.2 If the parent/carer does not pay the Invoice by the 1st of each month then Read to Grow Tuition reserves the right to cancel their child's attendance.

3.3 Read to Grow Tuition will invoice You for the Tuition Fees due and a due date for payment.

3.4 Payment of Tuition Fees in accordance with Clause 3.3 will be deemed to constitute confirmation that the relevant sessions are booked but if any payments invoiced for in accordance to Clause 3.3 are not paid for by the stated due date then the Tuition sessions will not proceed.

3.5 In case of a lesson fee dispute, the hourly lesson fee confirmed at the time of booking will be used.

4. Cancellation and Timings

4.1 Read to Grow Tuition sessions are non-refundable.

4.2 Full payment is required if a lesson is cancelled by the parent/carer.

4.3 If a child does not attend for more than 2 weeks it will be assumed that the place is no longer required, and it will be offered to another pupil.

4.4 If the tutor cancels an arranged lesson, then the lesson fee will be deducted from the next invoice.

5. Termination



5.1 Tuition sessions will continue until either a mutually agreed termination date or in the event that You fail to pay for any sessions in accordance with Clause 3 of these Terms.

5.2 As set out in Clause 3.2 of these Terms, payment for Tuition sessions is required a month in advance. If You wish to terminate Tuition during this time, refunds for the month paid cannot be given for the remaining Tuition sessions.

6. Limitation of Liability

6.1 Read to Grow Tuition shall not be liable for any loss, expense, damage, delay, costs or compensation which may be incurred by You as a result of or arising (directly or indirectly) from the Tuition, other than where (and to the extent) it is otherwise prescribed by law.

6.2 Whilst We work hard to support the learning of all Tutees, this cannot be guaranteed and We are not responsible for any Tutees' lack of progress and/or exam failure.

7. Agreement

7.1 These Terms constitute the whole agreement between Us and You and no variation or alteration of these Terms shall be valid unless approved in writing by Sarah Webb, Business Owner.

7.2 We reserve the right to alter these Terms from time to time and will notify You in writing in the event of any changes.

Date created: April 2024

Signed: Sarah Webb

Version: 1